

26 Total Results
(as of May 2026)



OVERALL SCORE	U.S. Mobile	VALUE	5/5
92		CUSTOMER SUPPORT	5/5
		DATA	5/5
		RECEPTION	4/5
OVERALL SCORE	Patriot Mobile	VALUE	5/5
89		CUSTOMER SUPPORT	-
		DATA	5/5
		RECEPTION	5/5
OVERALL SCORE	Tello	VALUE	5/5
89		CUSTOMER SUPPORT	-
		DATA	4/5
		RECEPTION	4/5
OVERALL SCORE	PureTalk	VALUE	5/5
89		CUSTOMER SUPPORT	5/5
		DATA	5/5
		RECEPTION	5/5
OVERALL SCORE	Consumer Cellular	VALUE	5/5
86		CUSTOMER SUPPORT	5/5
		DATA	5/5
		RECEPTION	4/5
OVERALL SCORE	Mint Mobile	VALUE	5/5
83		CUSTOMER SUPPORT	4/5
		DATA	4/5
		RECEPTION	4/5
OVERALL SCORE	Ting	VALUE	5/5
80		CUSTOMER SUPPORT	4/5
		DATA	4/5
		RECEPTION	4/5
OVERALL SCORE	Visible	VALUE	5/5
79		CUSTOMER SUPPORT	3/5
		DATA	4/5
		RECEPTION	4/5
OVERALL SCORE	Google Fi	VALUE	4/5
70		CUSTOMER SUPPORT	3/5
		DATA	4/5
		RECEPTION	4/5

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OVERALL SCORE		VALUE		4/5
67	Cricket	CUSTOMER SUPPORT		3/5
		DATA		4/5
		RECEPTION		4/5
OVERALL SCORE		VALUE		4/5
62	Boost Mobile	CUSTOMER SUPPORT		3/5
		DATA		3/5
		RECEPTION		3/5
OVERALL SCORE		VALUE		4/5
62	TracFone	CUSTOMER SUPPORT		2/5
		DATA		3/5
		RECEPTION		3/5
OVERALL SCORE		VALUE		3/5
60	C Spire	CUSTOMER SUPPORT		-
		DATA		4/5
		RECEPTION		4/5
OVERALL SCORE		VALUE		3/5
57	MetroPCS	CUSTOMER SUPPORT		3/5
		DATA		3/5
		RECEPTION		3/5
OVERALL SCORE		VALUE		3/5
57	Straight Talk	CUSTOMER SUPPORT		2/5
		DATA		4/5
		RECEPTION		4/5
OVERALL SCORE		VALUE		3/5
57	Spectrum Mobile	CUSTOMER SUPPORT		3/5
		DATA		3/5
		RECEPTION		4/5
OVERALL SCORE		VALUE		3/5
56	T-Mobile	CUSTOMER SUPPORT		4/5
		DATA		4/5
		RECEPTION		4/5
OVERALL SCORE		VALUE		3/5
53	Lively	CUSTOMER SUPPORT		4/5
		DATA		3/5
		RECEPTION		3/5
OVERALL SCORE		VALUE		3/5
51	Credo Mobile	CUSTOMER SUPPORT		3/5
		DATA		3/5
		RECEPTION		4/5

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OVERALL SCORE			VALUE		2/5
44	Cox		CUSTOMER SUPPORT		3/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		3/5
44	Total by Verizon		CUSTOMER SUPPORT		1/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		1/5
37	U.S. Cellular		CUSTOMER SUPPORT		4/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		2/5
36	Xfinity Mobile		CUSTOMER SUPPORT		2/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		1/5
34	Verizon Wireless		CUSTOMER SUPPORT		3/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		1/5
31	AT&T		CUSTOMER SUPPORT		2/5
			DATA		3/5
			RECEPTION		3/5
OVERALL SCORE			VALUE		2/5
26	Optimum		CUSTOMER SUPPORT		2/5
			DATA		2/5
			RECEPTION		2/5

Ratings are based on Consumer Reports' 2025 Fall Survey of 115,804 CR members in the United States reporting on their current cell phone service provider, as well as those who had recently changed providers, for a total of 123,670 provider ratings. Overall Satisfaction Score of cell service providers is derived from CR members' ratings of Value, Customer Support, Data Service, Cellular Reception, and our CR Consumer Experience Score (not included in the ratings table). Value, Customer Support, Data Service, and Cellular Reception reflect average scores on a scale from "very poor" to "excellent." These ratings reflect the experiences of CR members, who may not be representative of the general U.S. population. Dashes ("-") indicate insufficient sample size to provide a rating.