

Most Reliable Laundry Appliance Brands

Should your next washer be an LG or a GE? Should your next dryer be a Maytag? CR’s exclusive rankings reveal which popular brands make laundry machines that last.

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A new washer or dryer represents a significant investment—and one you don’t want to end up regretting a few months or years down the road.

Washers and dryers typically last more than a decade. But some machines are more reliable than others. We use data from CR’s exclusive member surveys to calculate predicted reliability for washers and dryers based on the experience of people who actually own them. Knowing a brand’s reliability record before you buy can help you avoid costly repairs and replacements, saving you time and money.

CR’s second annual laundry appliance brand reliability rankings show how reliable machines from a given laundry brand are relative to others in the marketplace. The results are based on survey data we collected from our members about 204,923 washers and dryers purchased new between 2015 and 2025. That represents 49 percent more machines than the previous year’s survey results.

Our data reveal which brands are most reliable in the four washing machine categories we test (front-loaders, top-load agitators, high-efficiency top-loaders, and compacts), as well as across dryers, including full-sized electric and gas models and compact models. Current survey results are based on CR members’ experiences with 108,608 washing machines and 96,315 dryers purchased new between 2015 and 2025.

To calculate predicted reliability, we asked members whether their washer or dryer broke or stopped working properly. We used that information to estimate how well a given brand’s new models would hold up over the first five years of use. The overall predicted reliability ratings for a brand’s laundry machines are an average of the ratings for all types of that brand’s laundry appliances. Those ratings also help us determine the most reliable washer and dryer brands.

Which Washing Machine Brands Are the Most Reliable?

Read on for our exclusive chart that tracks reliability for 17 laundry appliance brands, including Electrolux, GE, LG, Maytag, Miele, Samsung, Speed Queen, and Whirlpool. If you’re shopping for a new range or refrigerator, check out our reliability guide for kitchen appliances, or consult our comprehensive guide to appliance reliability for information on brand reliability and common problems for all kinds of home appliances.

The chart below includes only brands for which we have reliability ratings in at least two categories of laundry appliances. Hover over the arrows on the right side of the chart to see reliability ratings on the specific types of washers or dryers manufactured by that brand.

- The categories are:
- Front-load washers
 - Top-load agitator washers
 - Top-load HE (high-efficiency) washers

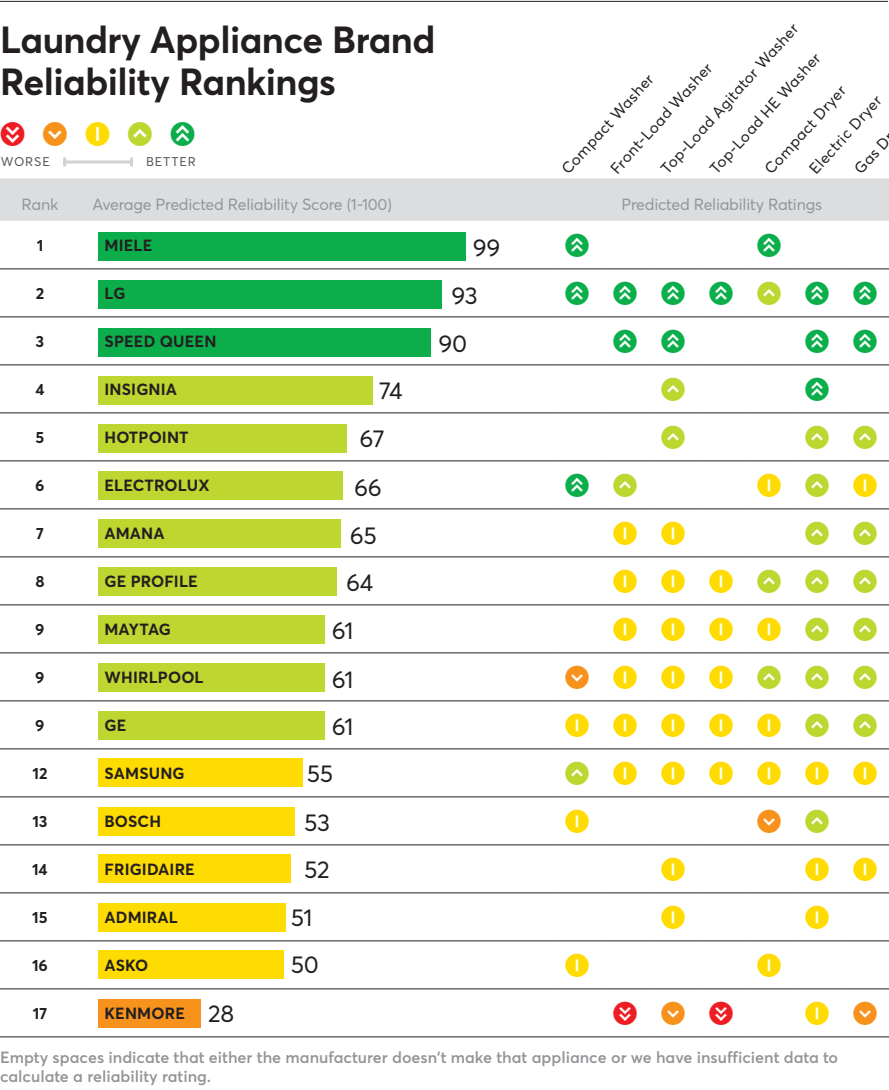
- Compact washers
 - Full-sized electric dryers
 - Full-sized gas dryers
 - Compact (electric) dryers

A Detailed Breakdown of Our Rankings

We base our laundry appliance reliability rankings on brand scores for two primary product categories, washers and dryers. Miele, which manufactures compact washers and dryers, tops our laundry rankings with an excellent overall reliability score of 99, 6 points higher than second-ranked LG and 9 points higher than third-ranked Speed Queen. These three are the only brands with top-notch rankings for washers and dryers combined.

LG manufactures appliances across all seven categories we rank, while Speed Queen manufactures front-load and top-load agitator washers and full-sized gas and electric dryers.

After a big drop-off, eight brands follow with very good rankings. They are, in descending rank order: Insignia, Hotpoint, Electrolux, Amana, GE Profile, Maytag, Whirlpool, and GE. These are followed by manufacturers with middling rankings, including Samsung, Bosch, Frigidaire, Admiral, and Asko. Once again, Kenmore sits at the bottom of our list, with an unimpressive reliability ranking that’s 71 points lower than Miele’s.



Keep in mind that our predicted reliability ratings aren’t an indicator of performance. When you decide on a reliable brand, check our full appliance ratings to find specific models that excel in our rigorous lab tests.

How to Use Consumer Reports to Find a Reliable Laundry Appliance

Through our exhaustive lab testing and surveys, Consumer Reports provides information that can help you find the best laundry appliance possible.

Model performance: We capture performance at the model level in our ratings for washers (including front-loaders, top-load agitators, HE top-loaders, and compacts) and dryers (including full-sized electric, full-sized gas, and compacts). For each of these products, we factor brand-level reliability scores into each model’s Overall Score. You can see these scores on the model page for washers or dryers.

Predicted reliability: Each year, we survey hundreds of thousands of CR members about the products they buy, and in particular, how well those products hold up. We use repair or breakage rates to generate a brand-level predicted reliability score for every washer and dryer we test. You can use these ratings to zero in on a reliable brand that makes the type of appliance you’re looking for, then check our ratings to find the individual models that fare best in our performance tests.

Owner satisfaction: In our surveys, we also ask whether people would recommend their washer or dryer to others. This determines a brand-level owner satisfaction score for that specific type of appliance. Like our predicted reliability scores, these results can be found in our ratings charts.