Predicted Reliability & Owner Satisfaction

Results in the following chart are gathered from Consumer Reports’ 2019, 2020, and 2021 Spring Surveys of 18,370 electric smoothtop and induction cooktops, owned by members who purchased a new unit between 2011 and 2021.

Our predicted brand reliability ratings are based on a statistical model that estimates problem rates within the first 5 years of ownership, for electric cooktops that are not covered by an extended warranty or service contract. We also adjust for the median frequency of use per week. The median number of days cooktops are used is 6 per week. Higher ratings are indicative of better reliability. Brands receiving a red or orange rating cannot be recommended by CR at this time.

Our owner satisfaction ratings are based on the proportion of members who are extremely likely to recommend their cooktop to friends and family.

### Predicted Reliability

**BOSCH**

**MONOGRAM**

**GE**

**LG**

**FRIGIDAIRE**

**WHIRLPOOL**

**AMANA**

**KITCHENAID**

**MAYTAG**

**DACOR**

**SAMSUNG**

**WOLF**

**CAFÉ**

**MIELE**

**THERMADOR**

**JENN-AIR**

**VIKING**

**FRIGIDAIRE**

### Owner Satisfaction

**THERMADOR**

**BOSCH**

**MONOGRAM**

**CAFÉ**

**WOLF**

**MIELE**

**LG**

**KITCHENAID**

**GE**

**DACOR**

**SAMSUNG**

**AMANA**

**MAYTAG**

**VIKING**

**WHIRLPOOL**

**JENN-AIR**

**FRIGIDAIRE**

Source: Consumer Reports’ 2019, 2020, and 2021 Spring Surveys

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