

# Which Brands Make the Most Reliable Appliances?

CR's Appliance Brand Reliability Rankings can help you avoid problem-prone machines—and the cost of repairs

By Consumer Reports  
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When it's time to invest in a new refrigerator or dishwasher, you want to get an appliance that'll stand the test of time. The best way to make sure you're not shelling out for another replacement too soon? Buy from a reliable brand. Factoring in reliability—based on exclusive data from CR's member surveys—will save you money over the long haul, and keep refrigerators and washers and such machines out of the waste stream and landfills.

A good place to start is with the chart below: CR's fourth annual Appliance Brand Reliability Rankings. It shows how reliable one brand is relative to another across multiple appliances types: refrigerators, dishwashers, over-the-range microwaves, ranges, cooktops, wall ovens, washing machines, and dryers. The results are based on survey data we collected from our members on more than 669,500 kitchen and laundry appliances purchased new between 2011 and 2021.

To calculate predicted reliability, we ask members whether their appliances broke or stopped working as well as they should. We use that data to estimate how a given brand's new models will hold up over the first five years of use. The chart includes only brands for which we have reliability ratings in at least two categories of major appliances.

The predicted reliability ratings for appliances from each brand are an average of the ratings for all types of that brand's appliances (for example, front-loaders, top-loaders, etc., for washing machines).

For each brand, the average predicted reliability score has been adjusted to account for differences among types of appliances. A brand that earns relatively high marks for its French-door refrigerators, for example, will get a bump in its score because French-door models are less reliable than other refrigerator types. Without this statistical adjustment, a brand that makes only top-freezer refrigerators—the most reliable type—would have an unfair advantage over brands that make multiple types.

Yet again, the most reliable brand, Speed Queen, and the least reliable brand, Viking, maintain their positions at the top and bottom of our chart. And this year saw one new addition, Beko; we now have large-enough sample sizes to assign reliability ratings for the brand's dishwashers and washing machines.

Keep in mind that our predicted reliability ratings are not an indicator of performance. So even when you settle on a reliable brand, you'll want to check our full appliance ratings to find a specific model that performs well in our rigorous lab tests. And in our washing machine and dishwasher ratings, look for our newly expanded Green Choice designation, which identifies appliances with a lower environmental impact.

## Appliance Brand Reliability Rankings

Rank	Change	Average Predicted Reliability Score (1-100)	Predicted Reliability Ratings									
			Refrigerator	Dishwasher	Range	Cooktop	Electric Wall Oven	OTR Microwave	Washer	Dryer		
1		<b>SPEED QUEEN</b> 88	↑	↑	↑	↑	↑	↑	↑	↑	↑	
2		<b>LG</b> 76	↑	↓	↑	↑	↑	↑	↑	↑	↑	
3	▲ 5	<b>ROPER</b> 74								↑	↑	
4	▲ 7	<b>SUB-ZERO/WOLF</b> 71	↑		↓	↓	↑					
5	▲ 3	<b>SIGNATURE KITCHEN SUITE</b> 70	↓	↓		↑	↑	↑				
6		<b>MIELE</b> 69	↓	↑	↓	↓	↑		↑	↑		
7	▼ 2	<b>THERMADOR</b> 68	↑	↑	↓	↑	↓					
8		<b>GE</b> 67	↑	↓	↑	↑	↑	↑	↑	↓	↓	
9	NEW	<b>BEKO</b> 66		↓						↑		
9	▼ 3	<b>BOSCH</b> 66	↓	↑	↑	↑	↑	↓	↓	↓	↓	
11		<b>KENMORE</b> 63	↑	↓	↑	↑	↓	↑	↑	↓	↑	
11		<b>WHIRLPOOL</b> 63	↑	↑	↑	↑	↓	↑	↓	↓	↓	
13	▼ 10	<b>CAFÉ</b> 62	↓	↓	↑	↓	↑	↓				
13	▲ 1	<b>FRIGIDAIRE</b> 62	↓	↓	↑	↑	↑	↑	↑	↓	↓	
13	▼ 10	<b>IKEA</b> 62		↑		↓	↑					
16	▲ 3	<b>AMANA</b> 60	↑	↓	↑	↓	↓	↓	↓	↑	↓	
17	▼ 1	<b>MAYTAG</b> 59	↑	↓	↓	↓	↑	↓	↑	↑	↑	
17	▼ 3	<b>MONOGRAM</b> 59	↓	↓	↓	↑	↑	↓				
19	▲ 3	<b>BLOMBERG</b> 58								↑	↓	
19	▼ 1	<b>HOTPOINT</b> 58	↑	↓	↓			↑	↑	↓		
19	▼ 2	<b>KITCHENAID</b> 58	↓	↓	↓	↑	↓	↑				
22	▼ 1	<b>CROSLEY</b> 56								↓	↓	
23		<b>FISHER &amp; PAYKEL</b> 55	↑	↓	↓							
23	▼ 3	<b>SAMSUNG</b> 55	↓	↓	↑	↑	↑	↓	↑	↓	↓	
25	▲ 1	<b>ASKO</b> 47		↑						↓	↓	
26		<b>DACOR</b> 44				↓	↓	↓	↓			
27	▼ 2	<b>ELECTROLUX</b> 43	↓	↓	↓	↓	↓	↓	↓	↑	↓	
27	▼ 3	<b>JENN-AIR</b> 43	↓	↓	↓	↓	↓	↓	↓			
29	▼ 1	<b>VIKING</b> 32	↓	↓	↓	↓	↓	↓				

Empty spaces indicate that either the manufacturer doesn't make that appliance or we have insufficient data to calculate a reliability rating. Cafe and Monogram (owned by GE), Signature (owned by LG), and Crosley are new to the rankings.